

Autopay Terms and Conditions

WCL offers our customers the convenience of automatic recurring billing. To opt into automatic billing, simply complete the form provided through the email. Should you be unable to access the Autopay form, please contact WCL and we will be happy to send one via another manner. All requested information is required. Upon approval, we will automatically bill your credit card for the amount indicated and your total charges will appear on your monthly credit card statement. You may cancel this automatic billing authorization at any time by contacting WCL: **979-353-0955**.

- The customer may choose between ACH or Credit Card as their preferred payment method. This payment method must be added through the Autopay form accessed via your customer portal.
- Payments will be processed on or around the 10th of the month, dependent upon the business date closest to the 10th to ensure timely payment without delay. For example, if the 10th falls on a Saturday, the autopayments will be processed on Friday. No payments will be processed during weekends or holidays.
- Charges will be only for the billing period, or month services were rendered. For example, if services are rendered January 1 through January 31, they will be billed in February. All maintenance billing is for the month prior.
- At this time, WCL does not charge customers late fees or pass processing fees on to customers. WCL reserves the right to change this policy at any time. For landscaping customers, a credit card processing fee is passed on to the customer for invoices over \$1,000. This fee is discussed with the customer before utilizing their credit card for payment. WCL always prefers check or ACH for payment.
- The Autopay policy aims to streamline the payment process for our customers. WCL reserves the right to modify/change this policy at any time.